PAN PACIFIC
LONDON

PAWS

at Pan Pacific London

We know your pet is a much-loved member of your family, and that is how they are treated at Pan Pacific London.

So why not let them enjoy a little refined luxury in the City and also navigate and explore the locale.

As a pet-loving hotel, we welcome your furry friends, and have thought of everything to make their stay the best possible experience.

Sincerely yours,

Anne

ANNE GOLDEN

General Manager

Paws Add-Ons

TREATMENT

Whilst you enjoy one of our signature treatments on the Wellbeing Floor, our pet concierge can arrange for grooming and a massage at Shoreditch Dog House.

AFTERNOON TEA

Whilst you enjoy Afternoon Tea in The Orchid Lounge, our dedicated dog walkers from Paws Galore Pet Sitters will take your pooch for an exploration of the City. Pet concierge need at least 48 hours' notice to arrange this external service.

For more information about our Paws Add-Ons, please speak to our Pet Concierge - they can be found next to Reception.

Pet Menu

Our in-house dining menu has been specially curated for us by Anna Webb. Anna is a dog behaviourist and nutritionist, and she is passionate about species-appropriate meals.

She is the host of *A Dog's Life Podcast* which speaks about the fun and fascinating facts of the very special relationship that we share with our canine companions.

Our Pet Menu has been created using fresh natural ingredients, in line with Anna's studies at the College of Integrated Veterinary Therapies. Feed as a treat or snack to replace one of your pet's regular meals.

The dishes have all been formulated using species-appropriate ingredients, and mixed single source proteins. If your pet has any underlying health conditions or food allergies, please be responsible.

Pet Menu

DOG ALL DAY BREAKFAST
£18

Organic Eggs
Scrambled on top of slices of chosen meat

Nitrate-free Bacon
Crispy grilled and crumbled on top

Lamb Sausages
Thinly sliced, cooked 'sous vide' then pan fried

CAT ALL DAY BREAKFAST
£22

Finely Diced Raw Salmon and Raw Tuna

THE DOG'S DINNER
£28

Sushi Style Lamb Hot Pot

Seared lamb breast thinly sliced
Mashed carrots and parsnip mashed
Chicken bone broth as a drizzled gravy

THE CAT'S DINNER
£28

Chicken and Prawn Soup

Finely shredded chicken breast
Chicken bone broth diluted with filtered water
Peeled prawns

Pet-Friendly Activities & Restaurants

The City of London is jam-packed full of activities and restaurants for your canine companions and feline friends to enjoy.

Here are a few of our recommendations and favourites in the local area...

OLD SPITALFIELDS MARKET, SPITALFIELDS

As London's oldest market, Spitalfields is a must-visit when in London with your four-legged friend. Open seven days a week, trawl though the stalls alongside Fido – from contemporary and vintage fashion, homemade children's toys, jewellery and accessories, and homeware – you're sure to find some fabulous buys! As the market is undercover, come rain or shine Spitalfields makes for a great day out, and there are many of places to sit and eat with your pet.

HOP-ON HOP-OFF BUSES

Enjoy a hop-on hop-off, open-top sightseeing bus tour of London and discover the landmarks and stories of this dynamic and historic city.

ST JAMES'S PARK, WESTMINSTER

Considered the most beautiful royal park in London, St James's Park is a truly fabulous place to visit with your pet. Spanning over 58 acres, walk round the park's lake to see the resident ducks, geese and pelicans –and the spot where Joely Richardson and Jeff Daniels' characters were careered into the lake by their dogs in the live-action version of 101 Dalmatians.

THE BIKE SHED

384 Old Street, EC1V 9LT

One of the best hidden gems in Shoreditch, The Bike Shed is a unique space for hungry patrons and pups. Not only boasting a dog-friendly barbers alongside 12,000 square feet of bike space in cool railway arches, dogs are welcome in the restaurant with diners.

DUCK AND RICE

90 Berwick Street, W1F 0QB

Curl up with your pup on the ground floor of Duck and Rice, where you'll will be welcomed with water, treats and plenty of special care. One of the very few Chinese restaurants in London that welcomes dogs, this Soho spot will fill humans up with duck, dim sum and creative dishes.

GAUCHO BROADGATE

5 Finsbury Avenue, EC2M 2PG

Upmarket Argentinian steak restaurant Gaucho has its own doggy menu, The Muttropolitan, alongside a dog policy which means pups are allowed all day between 12pm - 6pm. Their 'Doggy Sundays' let you book a table under your pooch's name, and waiters will offer treats and entertainment for them, including a doggy bag of treats and surprises to take home.

Dog Map

1. Old Spitalfields Market
2. St. James Park, Westminster
3. The Bike Shed
4. Gaucho Broadgate
5. Duck & Rice

Pet Policy

We are pleased to have you and your pet as our guests at Pan Pacific London. As a service to you, we have outlined a few simple guidelines that will help ensure the comfort and safety of yourself and our other guests whilst visiting our hotel.

Pets must not be left unattended in guestrooms.

When outside your guestroom, pets must be on a leash. You are responsible for cleaning up after your pet whilst on hotel property or in the immediate vicinity, such as outside the Hotel's entrance.

Please dial Guest Services to co-ordinate daily Housekeeping service. It is often far more convenient for you and your pet to have your room serviced while you are both out.

You are responsible for any and all property damage and/or personal injuries resulting from your pet. If as a result of your pet's residency, the hotel is required to provide a 3rd party any form of compensation, the value of the compensation is your responsibility. The value of the compensation decided by the Hotel is non-negotiable and does not require any pre-approval from you as the pet owner.

A charge of £60 inclusive of VAT, per pet per stay applies for the accommodation of your pet. You must further agree to indemnify and hold harmless the hotel, its owners and its operators from all liability and damage suffered as a result of your pet. The Hotel will also pass on all charges incurred to repair any damages caused by your pet. Guestrooms can accommodate a maximum of two pets per room, at a maximum weight of 15kg each.

Pet Accessible Areas

We know you and your four-legged friends want to be together as much as possible during your stay. However, there are a few restrictions to where your pets are allowed as we want all guests to feel comfortable during their stay with us.

THE ORCHID LOUNGE

Pets are allowed in The Orchid Lounge outside Afternoon Tea service, during which dog-walking services are provided - please refer to the add ons page for more information about this service.

STRAITS KITCHEN

Pets are allowed in Straits Kitchen, however dogs must be kept on a tight leash while cats must be in a cat carrier.

SILVERLEAF

Pets are allowed in Silverleaf, however dogs must be kept on a tight leash while cats must be in a cat carrier.

GINGER LILY

Pets are only allowed on the Ginger Lily terrace.

SHIOK!

Pets are allowed in SHIOK! however, dogs must be kept on a tight leash while cats must be in a cat carrier.

WELLBEING FLOOR

Please note, pets are not allowed in this area.

MARKET SQUARE

Please note, pets are not allowed on in this area

MEETING PLACE

Please note, pets are not allowed on in this area

Pet Concierge

Our dedicated paws team will be more than happy to assist you with any enquiries or bookings you would like to make for your pet during your stay.

Services are provided externally by Shoreditch Dog House which operates Monday - Friday, 8am to 6pm.

For assistance, please speak to our Concierge at least 48 hours before you would like to book.

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